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Building Modern Arthritis Care for Modern Arthritis Patients

It is estimated that one million Canadians live with inflammatory types of arthritis (IA). The most common forms include rheumatoid arthritis, psoriatic arthritis, ankylosing spondylitis, lupus and juvenile idiopathic arthritis. In 2015, the way people living with IA access and receive healthcare wildly varies across Canada. This disparity leads to frustration and disappointment for tens of thousands of patients whose very lives depend on getting accurate diagnoses, timely access to rheumatologists, reimbursement for medications, among other critical elements of a proper "model of care" for IA.

Arthritis Consumer Experts (ACE) and its numerous community partners in the Arthritis Alliance of Canada have contributed towards the development of "A pan-Canadian Approach to Inflammatory Arthritis Models of Care" to improve the way health care is delivered to patients with IA by the health policy decision makers, rheumatologists, allied health professionals and other health care providers who care for them. The campaign to modernize and unify inflammatory arthritis care is one of the most significant initiatives the arthritis community in Canada has undertaken.

In this issue of JointHealth[™] monthly, we take a close look at this proposed model of care and what it means for consumers and patients on their journey to get diagnosed and receive quality treatment and care for their disease state.

I A I Q

Inflammatory arthritis (IA) is a term used to describe autoimmune forms of the disease. In these disease types, the body's own immune system goes haywire and produces an abundance of inflammatory cells that begin attacking healthy joints and tissues, causing permanent damage to all affected joints.

According to the Arthritis Alliance of Canada, **rheumatoid arthritis (RA)** is the most common inflammatory arthritis in Canada, with 1 in 100 Canadians living with RA. If un- or under-treated, RA can cause significant disability: within 10 years of the disease starting, up to 50% of people living with it are work disabled. While RA affects all ages, more than one half of all new cases are diagnosed between the ages of 40 and 70 years. Inflammatory arthritis kills, something that a lot of doctors and policy makers are afraid to say; but it's the truth. RA related inflammation in the arteries results in an increased risk of dying. On average, the life expectancy of someone with RA is 10 years less than the general population.

Psoriatic arthritis (PsA) occurs in roughly 0.5% of Canadians and 30% of patients with psoriasis, a chronic dermatologic condition.

It may cause severe destruction to the peripheral joints as well as the spine.

Ankylosing spondylitis (AS) is a disease primarily affecting the spine but also peripheral joints and tendonous insertions of the bone (enthesitis). Approximately 1% of the population suffers from axial and peripheral ankylosing spondylitis. It is three times more common in men than women and commonly begins in teenage or early adult years of life.

Juvenile idiopathic arthritis (JIA) affects roughly 24,000 children in Canada from birth to age 18 years. It is important for Canadians to recognize that children do get arthritis and that the disease results in lifelong functional and social limitations that affect education, work and social interactions.

The "Window of Opportunity": The foundation of modernizing IA care in Canada

Canadian research has shown that diagnosing IA early and starting patients on disease modifying anti-rheumatic medications (DMARDs) right away after diagnosis will better control the diseases, help prevent disability and reduce premature deaths. DMARDs are medications used to treat IA and other rheumatic conditions by suppressing the immune system to reduce inflammation and slow disease progression. Studies also show that in treating RA, a delay of more than 12 weeks from symptom onset to therapy initiation results in a lower chance of going into remission and an increased chance of progressive joint damage.

Early referral for diseases such as RA and AS can lead to early diagnosis and treatment with better long-term results helping to decrease pain and swelling, maintain joint structure and function and prevent permanent disability and loss of employment.

What are Models of Care and why are they important?

The growing societal burden of arthritis in Canada will continue to strain the healthcare system's ability to provide quality care to patients. To make matters worse, the number of rheumatologists in Canada is already not enough to provide timely care to patients. There are approximately 420 rheumatologists in Canada. Without an increase in that number, nothing short of magic will help the current number mange the expected caseload as the growing percentage of the population living with IA grows dramatically in the next 20 years.

What does the ACE community want?

The ACE community and people living with IA who visit our web site or interact with us through social media consistently request evidence-based information to enable them to have more satisfying conversations with their rheumatologist or other health care provider around available treatments, good disease information and self-management practices. Many also reveal they are not fully communicating their treatment goals and/or concerns, especially when it comes to medications.

ACE believes a modern model of care for inflammatory arthritis has the real potential to promote and support good communication between patients and their doctors and forge a true partnership that results in better treatment and results for the patient. To successfully modernize health care, all stakeholders need to understand and agree from the start that patients are the most important members of the healthcare team.

But building a modern model of care also requires patients to modernize as well. Equipped with the most current evidence-based information, IA patients need to be able to appropriately frame their health concerns and questions, set treatment goals and facilitate productive two-way conversation between themselves and their rheumatologist (or other health care provider).Patients who are well informed and feel prepared are more comfortable raising concerns and fears with their doctors and are more likely to be satisfied with the delivery of their arthritis care.

"Our job is to help patients move from feeling confused, alone and rushed to having a workable treatment plan, feeling like they are partners with their healthcare team and more in control of their IA." Cheryl Koehn, Founder and President of Arthritis Consumer Experts and a person living with RA.

What is an Inflammatory Arthritis Model of Care?

To understand more fully the model of care framework, ACE spoke to Dr. Dianne Mosher, who together with Dr. Vanadana Ahluwalia, Dr. Michel Zummer and the late Dr. Cy Frank, was one of the lead authors of the "Pan-Canadian Approach to Inflammatory Arthritis Models of Care," released by the Arthritis Alliance of Canada.

> Models of care are very important for chronic diseases such as inflammatory arthritis because they facilitate early efficient diagnosis and delivery of holistic health care services, help in the realignment of existing resources to optimize health system efficiencies, and identify the need for new resources. Arthritis patients require an integrated teambased approach to care that includes a number of health care providers over a period of time.

Dr. Diane Mosher, Professor of Medicine and the Chief of the Division of Rheumatology at the University of Calgary

According to Dr. Mosher, to address the challenges inflammatory arthritis patients face, there is an urgent need to improve the way healthcare is delivered to them: "In order to achieve the goals of timely access and targeted care, we need a patient-centred team-based approach to the management of inflammatory arthritis that includes systems and processes to remove barriers and promote early treat-to-target management approaches. For patients with inflammatory arthritis, the model of care needs to ensure access to care on an ongoing basis as the patient's disease changes over time."

For more information on the Arthritis Alliance of Canada and its recommended key principles for the assessment and management of RA and other inflammatory arthritis conditions, please visit www.arthritisalliance.ca

Developing Models of Care for Inflammatory Arthritis Patients

Please review the diagram and the legend below to help you understand how IA patients relate to the key elements in the development of a Pan-Canadian Approach to Inflammatory Arthritis Models of Care.

1

How does a Model of Care help people with IA before they get very sick and disabled?

Person recognizes symptoms and goes to their family doctor for help

If IA is suspected, the family doctor or a nurse practitioner should provide the patient an urgent referral to a rheumatologist or other trained specialist

Getting expert care

Patients referred to a rheumatologist or other trained specialist will be assessed and provided a treatment plan based on disease severity

3

Ongoing treatment and care after diagnosis

Patients with IA should have information on therapy of choice, route of administration and side effects of a medication

Patients with IA need ongoing monitoring of disease activity and improvement in their wellness

Patients with IA may need pain management initially or as needed during symptom flares

5

Taking care of yourself

Patients with IA need to understand what quality health care means, what their full range of treatment options are, and how to find and either pay them directly or get financial assistance

Patients with IA must have true partnerships with their healthcare team to determine the best choices for their health

Patients with IA need to learn how to take action if they feel they are not getting good health care

4

Team-based care

Patients with IA and their health care team discuss their progress and make treatment decisions together

Patients with IA need research-based information and strategies to help them manage their day-to-day life with their disease

Patient requires access to services provided by physiotherapists and occupational therapists

ArthritisID is the most comprehensive free arthritis app for consumers, featuring the most current, evidence-based arthritis information to help detect, treat and manage arthritis. bit.ly/GetArthritisID

disease to prevent joint damage or disease

progression.

For patients with IA symptoms, it is extremely important that primary care providers make an urgent referral to a rheumatologist or other trained specialist who can manage the

Triage is a process of prioritizing the treatment of patients based on the urgency of their disease. Triage allows for timely intake of new patients while ensuring the ongoing management of long-term patients.



Self-management is about making positive and healthy lifestyle choices, understanding the importance of adherence, and acknowledging and addressing the physical and emotional effects of arthritis. ACE provides disease spotlight information at www.jointhealth.org and specific information on medication and treatment options in its annual JointHealth[™] Medications Guide

IA patients have complex medical needs that require access to care for the management of disease and complications, the management of co-morbidities, and education and lifestyle management.

About Arthritis Consumer Experts

Who we are

Arthritis Consumer Experts (ACE) provides researchbased education, advocacy training, advocacy leadership and information to Canadians with arthritis. We help empower people living with all forms of arthritis to take control of their disease and to take action in healthcare and research decision making. ACE activities are guided by its members and led by people with arthritis, leading medical professionals and the ACE Advisory Board. To learn more about ACE, visit www.jointhealth.org

Guiding Principles

Healthcare is a human right. Those in healthcare, especially those who stand to gain from the ill health of others, have a moral responsibility to examine what they do, its long-term consequences and to ensure that all may benefit. The support of this should be shared by government, citizens, and non-profit and for-profit organizations. This is not only equitable, but is the best means to balance the influence of any specific constituency and a practical necessity. Any profit from our activities is re-invested in our core programs for Canadians with arthritis.

To completely insulate the agenda, the activities, and the judgments of our organization from those of organizations supporting our work, we put forth our abiding principles:

- ACE only requests unrestricted grants from private and public organizations to support its core program.
- ACE employees do not receive equity interest or personal "in-kind" support of any kind from any health-related organization.

- ACE discloses all funding sources in all its activities.
- ACE identifies the source of all materials or documents used.
- ACE develops positions on health policy, products or services in collaboration with arthritis consumers, the academic community and healthcare providers and government free from concern or constraint of other organizations.
- ACE employees do not engage in any personal social activities with supporters.
- ACE does not promote any "brand", product or program on any of its materials or its website, or during any of its educational programs or activities.

Thanks

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